Techsperts
BUSINESS TECHNOLOGY SOLUTIONS



CASE STUDY

WorldQuest Orlando Resort

Seamless IT independence during a management transition

Hospitality · Orlando, FL | M365 migration + managed ITs | Techsperts, LLC

(201) 383-6887 | info@techspertsllc.com | www.techspertsllc.com

THE CHALLENGE

A management transition forced WorldQuest to break away from its former Microsoft 365 tenant and legacy IT — **new tenant, new domain, enhanced security, zero downtime for a 24/7 resort.**

WHAT WE DELIVERED

- Stood up a dedicated M365 tenant and ran an off-hours domain cutover
- Delta email + OneDrive + SharePoint migration off the prior tenant
- Every workstation moved over with MFA & additional security
- Core servers taken under management; legacy systems retired
- Modern stack live: monitoring, cloud backup, MDR & email security

1
dedicated Microsoft 365 tenant — full IT independence

~25
users & mailboxes migrated and backed up

~5
legacy servers & backup appliances retired

24/7
monitoring, MDR & email security now live

> *Techsperts have exceeded my expectations every interaction and I worked in the IT industry for over 36 years. Very pleased with them*
>
> *- Joe McCormick, Managing Member, WorldQuest Owners Rental Club LLC*

Let's Talk About What Techsperts Can Do for Your Business

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